



Congratulations on your new spa purchase!

We are excited to get your spa in your backyard and want you to be as prepared as possible for your delivery. Here are some tips on preparing a base for the hot tub.

- Suitable bases are crushed stone, a concrete pad, paver stones, wood, or composite decks.
- We recommend crushed stone be laid 8" deep, ¼" size with dust, well compacted and framed in. Rule of thumb: you want to be able to jump up and down on the base and not have any movement.
- Paver stones are a great base, but make sure you don't have gaps or dips. They need to be flat and level to consistently support the frame and weight of the tub.
- Hot tubs cannot be sunk into the ground. They need to be on or above grade so water drains AWAY from the tub.
- Grass is not a proper base.
- A Styrofoam layer or underlay is unnecessary as your hot tub is fully insulated.
- A suitable base is required to maintain your warranty.



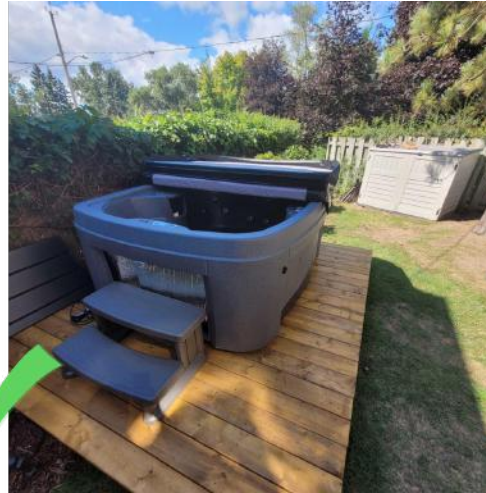
Crushed stone in "handygrid".

Concrete pad



Framed in crushed stone. Stones must fill to the top of the frame.

Wooden deck



Paver stone base

The paver stones here have too big of a gap in between them.





The paver stones in these pictures are uneven and dip.

Grass is not a suitable base.





This base is not framed in and the stones are too big. These stones will move and wash away over time.

This hot tub is not on or above grade. It is sunken into the ground, water will pool at the base and damage the spa.



There is no suitable base here and we do not recommend putting the spa into a deck.

We strongly recommend having at least 2 feet of space around all four sides of your spa for access to equipment when service is needed. If you are planning to build a deck around all or some sides, or placing it next to a wall or fence there are some things to keep in mind.

- Use removable deck panels that can be taken out if access to that side of the spa is needed.
- Leave enough space for your cover lifter to be installed (if applicable).
- If you do surround the spa or place it next to a wall, be aware that when access is needed to an inaccessible panel, the spa would have to be emptied and moved away from the deck or wall at your time and expense, even for warrantee work.

These decks do not have removable access panels, so it is not possible to open the sides of the spa if / when service is needed. Remember that a hot tub is an appliance, components do wear over time, and at some point access to these components will be needed. A simple repair such as replacing a pump becomes a major project as the spa has to be drained and moved before the pump can be accessed. Your warrantee does not provide or cover labor required to access the components, so anything you do to restrict access will need to be undone at your expense before we can start a repair.



This is preferable if you want to have the deck around the tub. These panels can be removed so that access to the side of the spa is available.

